

Attachment A: HSAA Declaration of Compliance**DECLARATION OF COMPLIANCE**

Issued pursuant to the HSAA effective April 1, 2023

To: Ontario Health (“OH”).
From: The Board of Directors (the “Board”) of the **Headwaters Health Care Centre** (the “HSP”)
Date: May 31, 2024
Re: April 1, 2023 – March 31, 2024 (the “Applicable Period”)

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the HSAA between OH and HSP effective April 1, 2023.

The Board has authorized me, by resolution dated May 31, 2024, to declare to you as follows:

After making inquiries of Kim Delahunt, President and CEO of the Chief Executive Office, and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board’s knowledge and belief, the HSP has fulfilled, its obligations under the hospital service accountability agreement (the “HSAA”) in effect during the Applicable Period and has received the required reports referred to in Section 8.6 of the HSAA.



Hugh O’Brodovich, Board Chair

DECLARATION OF COMPLIANCE

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Appendix 1 – Exceptions

Please identify each obligation under the HSAA that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]

Alternate Level of Care (ALC) Throughput:

The target for this HSAA obligation is 1.0 and Headwaters is very close to meeting this target with a year-end throughput value of 0.9.

Headwaters has had a successful year working with our community partners on a Home First philosophy, completing the ALC leading practices self-assessment, implementing consistent ALC coding to improve ALC process improvements, and assessing current state to identify further opportunities. We continue to work with our community partners to divert admissions where safely possible and support patients transition to the community. Closer to the end of the fiscal year, the hospital implemented our Headwaters 2 Home program, so with this program, along with the other improvements made throughout the year, Headwaters anticipates they will meet the HSAA obligation in FY2024-25.

Clinical Activity and Patient Services: Complex Continuing Care, Weighted Patient Days.

The target for this HSAA obligation is 4,544 and the actual activity is 3,168. We have less coded CCC patients, which in part, is due to the pressures of admitted acutely ill medical patients. Often our CCC patients that are repatriated from other organizations post stroke or post hip surgery for example, require more rehabilitative services so these patients are treated and coded as acute and not CCC.

At this time, the approach is to determine a more realistic target vs a date when this obligation will be met. Further discussion will continue with Ontario Health.